### How ShipRelax Transformed Pinnima's E-commerce Business



#### **SHIPRELAX**<sup>TM</sup>

PINNIMA - SHIPRELAX

**INFO@SHIPRELAX.COM** 

#### **ShipRelax™ - INTRODUCTION**

- ShipRelax<sup>™</sup> platform is a SaaS-based solution for brands helping them take care of their order fulfillment needs and having stored their inventory locally in each operating country.
- Our services ensure quick and lowcost fulfillment by local warehouses, skilled warehouse workers, trusted carrier partners, and robust techenabled solutions.



eCommerce Fulfillments



**Global Warehouse Network** 

### **Our Expertise**

ShipRelax<sup>™</sup> operates at the intersection of logistics and technology.

- eCommerce Fulfillments
- Warehousing
- Marketplace Fulfillments
- B2B Fulfillments

- **Return Management**
- Dropshipping
- Transportation
- Cross-Border

# Challenges Faced by PINNIMA:

- INEFFICIENT SHIPPING PROCESS
- CROSS-BORDER FULFILLMENT ISSUE
- LACK OF WAREHOUSING INTEGRATION
- Difficulty in Customer Support & Communication

#### **Pinnima's key challenge:**

#### **INEFFICIENT SHIPPING PROCESS**

Pinnima faced significant challenges with its previous logistics provider, particularly in shipping. The process was inefficient, resulting in delays, inconsistent service, and dissatisfied customers. The lack of transparency and unreliable delivery times led to negative reviews and a decline in customer satisfaction.

By partnering with ShipRelax, Pinnima embarked on a transformative journey to overcome these shipping challenges. ShipRelax provided Pinnima with a comprehensive solution, incorporating real-time tracking, streamlined processes, and improved communication channels.

# Partnering with ShipRelax<sup>™</sup>

- Seamless Cross-Border Fulfillment
- Enhanced Shipping Visibility
- Cost Optimization
- Seamless Warehousing Integration

## RESULTS & BENEFITS AFTER ShipRelax™

- Improved Customer Satisfaction
- Reduced Shipping Costs
- Enhanced Efficiency
- Expansion into New Markets

## **Testimonial:**





ShipRelax has been an absolute game-changer for our ecommerce business. After facing numerous issues with our previous logistics provider, we were skeptical about finding a reliable solution. However, ShipRelax exceeded our expectations in every aspect.

Divya Shekawat

Owner & CEO PINNIMA

# **CONTACT NOW:**

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